Outline of Problem

The ISIS driver for SmartLF 4080, Cx 40 and Gx 42 scanner with filename IsisSmartLFx.pxn if installed in the same computer as later versions of the ISIS driver can cause the driver to malfunction.

ISIS drivers are held in C:\Windows\PIXTRAN.

The directory shown below show the problem situation and for this installation the last file – IsisSmartLF2.pxn should be manually deleted if more recent scanners are being used.

Name	Date modified	Type	Folder
ISISCI.dll	2009-10-05 10:36	Application Extens...	PIXTRAN (C:\
ISISCI.PXN	2009-10-05 10:36	PXN File	PIXTRAN (C:\
ISISCI24.dll	2009-12-03 10:16	Application Extens...	PIXTRAN (C:\
ISISCI24.PXN	2009-12-03 10:16	PXN File	PIXTRAN (C:\
isiscin.chn	2009-06-22 11:08	CHN File	PIXTRAN (C:\
IsisSmartLF2.pxn	2009-02-11 08:53	PXN File	PIXTRAN (C:\

END

Colortrac Sales & Marketing Advisory Note